



Narsingh Kumar, Ph.D.

CURRICULAM VITAE

PERSONAL INFORMATION -

Assistant Professor

Centre for Psychological Sciences

Central University of South Bihar, BIT Campus, Patna- 800 014

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THRUST AREAS -

Organizational Behaviour, Performance monitoring & Emotional labor, Decision making, Human-technology Interaction, Human resources management

EDUCATION -

- | | |
|-----------|--|
| 2004-2011 | Ph.D., Indian Institute of Technology Guwahati, CPI – 8.5 / 10
Organizational Behaviour |
| 2003-2004 | Post-Graduate Diploma, Jamia Millia Islamia University, New Delhi, 2004.
Counselling Psychology |
| 2000-2003 | M.A., Deen Dayal Upadhyay (D.D.U.) Gorakhpur University, Gorakhpur.
Psychology |
| 1998-2001 | B.A., Deen Dayal Upadhyay (D.D.U.) Gorakhpur University, Gorakhpur
Psychology |
| 1996-1998 | Intermediate, UP Board Allahabad
Science-II |
| 1994-1996 | High school, UP Board Allahabad
Science-II |

Ph.D. THESIS -

Thesis Title- Determinants of Stress and Well-being in Call centre Employees: Role of Self-efficacy & Social support

Thesis Supervisor – Prof. Nachiketa Tripathi, IIT Guwahati

MASTERS' THESIS-

Thesis Title- Developing a scale in hindi to measure Individualism and Collectivism

Supervisor – Prof. Rakesh Pandey, Head, Department of Psychology, BHU

EMPLOYEMENT/TEACHING EXPERIENCE-

Assistant Professor (Regular), Central University of South Bihar, Patna

(24 July-2012 - till date)

Assistant Professor (on contract), Central University of South Bihar, Patna

(18 August 2011 - 23 July 2012)

Counseling Psychologist, Mind Track, Munarika Vihar, New Delhi

(July 2004-Sep 2004)

ADMINISTRATIVE EXPERIENCE/Committee –

Head (incharge), Centre for Psychological Sciences, Central University of South Bihar

Former Member, Proctorial Board, Central University of South Bihar (24 July 2012 – 17 Feb 2016)

MEMBERSHIP OF ESTEEMED BODIES/COMITTEES –

Member, **Academic Council**, Central University of South Bihar (2013 - 11 Feb -2016)

Member, **MOOC Committee** (Massive Online Open Courses), Central University of South Bihar

Member, Board of Examiners, Central University of South Bihar

AWARDS/SCHOLARSHIPS-

UGC- NET, *Eligibility for Lectureship*, Dec 2003

(National test for *Eligibility for Lectureship*)

Institute's Merit Scholarship from IIT Guwahati

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COURSES TAUGHT-

4 Years Teaching experience at Post Graduate level

1. Human Resources Management (PGDHM Course)
2. Understanding Organizational Behaviour (PSY 506, Credit-4)
3. Organizational Development & Change (PSY 613, Credit-4)
4. Group dynamics in Organizations(PSY 612, Credit-4)
5. Affect and Motivation (PSY 502, Credit-4)
6. Self and Personality (PSY 602, Credit-4)
7. Life-span Development (PSY 601, Credit-4)
8. Philosophy of Social Sciences (M.Phil-Ph.D. Foundation Course, Credit 4)
9. Introduction to Cognitive Processes (B.Voc, Credit-3)

TECHNICAL/COMPUTER SKILLS -

Good experience in handling statistical package **SPSS** for research
Ability to design and carry independent research
All Microsoft office Suits
Statistical programme **SPSS**

SPECIAL SKILLS -

Good Counseling skills
Good Communication skills

PUBLICATIONS -

JOURNALS/BOOK CHAPTERS -

- Kumar, N. & Tripathi, N. (2011). The effect of role ambiguity and role conflict on stress and job satisfaction in Indian call centre agents: moderating role of coworker support. Identity, Multiculturalism and Changing Societies, *Progress in Asian Social Psychology* 187-196. (Book Chapter)

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- **Kumar, N. & Bhushan, B. (2008).** Can Personality dimensions predict Emotional Intelligence & Interpersonal Communication? *Journal of Psychosocial Research*, 3(2), 205-214.
- **Kumar, N. (****).** The effect of Performance monitoring and Emotional labor on stress and job satisfaction in Indian call centre agents: moderating role of coworker support. (in progress)
- **Tiwari J., & Kumar N. (****).** Task and Relationship orientations in Indian Employees: their relationship with organizational commitment. (in progress)
- **Kumari S., & Kumar N. (****).** The effect of organizational knowledge sharing practices and innovation on knowledge sharing: moderating role of trust. (in progress)

CONFERENCE PROCEEDINGS/PRESENTATIONS-

- **Kumar N., & Tripathi N. (2016).** The Effect of emotional labor and performance monitoring on stress, emotional exhaustion and job satisfaction of the employees: Moderating effects of coping strategies. Paper presented at the **31st International Congress of Psychology** held at July 24 to 29 at **Pacifico Yokohama, Japan**.
- **Kumar N. (2016).** Moderating role of coping strategies between relationships of emotional labor, performance monitoring and well-being. Paper presented at **25th Silver Jubilee Convention of National Academy of Psychology** held at **University of Allahabad, India** during Feb 02-05 2016.
- **Tiwari J., & Kumar N. (2016).** Task and Relationship orientations in Indian Employees: their relationship with organizational commitment. Paper presented at **25th Silver Jubilee Convention of National Academy of Psychology** held at **University of Allahabad, India** during Feb 02-05 2016.
- **Kumari S., & Kumar N. (2016).** The effect of organizational knowledge sharing practices and innovation on knowledge sharing: moderating role of trust. Paper presented at **25th Silver Jubilee Convention of National Academy of Psychology** held at **University of Allahabad, India** during Feb 02-05 2016.

- Kumar N. (2012). The Effect of Role Ambiguity and Role Conflict on Well-being of the Call Centre Employees: Moderating effect of Coworker Support Presented at **XXIIth NAOP Annual Conference held at Christ University, Bangalore** on December 10-12, 2012.
- Thakur, A., & Kumar N., (2012). The Effect of perceived organizational support, role related aspects and work involvement on work-life balance: Self-efficacy as a moderator”. Presented at **XXIIth NAOP Annual Conference held at Christ University, Bangalore** on December 10-12, 2012.
- Kumar, N. & Tripathi, N. (December, 2010). The effect of Performance Monitoring on Well-being of Call Centre Agents: Moderating role of Coworker Support. Paper presented at **XXth Annual conference of the National Academy of Psychology, India held at JNU, New Delhi**.
- Tripathi, N. & Kumar N. (2010, July). The effect of emotional labor on stress and job satisfaction in call centre agents: moderating role of self-efficacy. Poster session presented at **27th International Congress of Applied Psychology held at Melbourne, Australia** during July 11-16, 2010.
- Kumar, N. & Tripathi N. (December, 2009). The effect of role conflict & performance monitoring on stress and job satisfaction in Indian call-centre agents. Poster session presented at **VIIIth Biennial conference of the Asian Association of Social Psychology, IIT Delhi**.
- Tripathi, N., & Kumar, N. (2008, December). Work demand and well-being of call centre executives: A qualitative study. Paper presented at the meeting of the **18th NAOP Annual Conference, IIT Guwahati, India**.
- Kumar, N., & Bhushan B. (2006). Personality, Emotional Intelligence and Interpersonal Communication: A study of IIT Students. Presented at **XVIth NAOP Annual Conference held at IIT Bombay** on December 14-16, 2006.
- Tripathi, N., Nongmaithem, S., & Kumar, N. (2006). Differences in organizational learning processes: A study of two organizations. Paper presented at the meeting of the **16th NAOP Annual Conference, IIT Bombay, India**.

THESIS SUPERVISION-

Masters' Level-

1. Aditi Thakur (May, 2013) - Determinants of Work-Life Balance: Perceived Organizational Support, Role Related Factors and Work Involvement moderated by Self-Efficacy. Submitted.
2. Jeetendra Tiwari (May, 2016) - Task and Relationship orientations in Indian Employees: their relationship with Organizational Commitment. Submitted.
3. Smiriti Kumari (May, 2016) - Factors that facilitates Knowledge sharing in Organizations. Submitted.
4. Shishu Kesh Kumar (May, 2016) (Co-supervisor) – Perceived stress and Psychological Well-being: Role of proactive coping among youth in India. Submitted

WORKSHOPS & TRAINING EXPERIENCES

- Participated in The Second Winter School for PhD student held during 8th Biennial conference of Asian association of social psychology at IIT Delhi on December 9-11, organized by **Asian Association of Social psychology (AASP)**. Prof. Kwok Leung (City University of Hong Kong) was the principal of the winter school.
- Participated in the Workshop on Writing for Academic Psychology Journals: Editor-Author interaction for PhD students held on 15th December 2009, during 8th Biennial conference of Asian association of social psychology at IIT Delhi, jointly organized by **Asian Association of Social Psychology and IIT Delhi**.
- Participated in the ANOVA and Multiple Regression workshop held on 14th December, 2008 during the **18th NAO P Annual Conference at IIT Guwahati, India**.
- Participated in Diffusion 2011 capacity-building workshop for non-profits held on 3-4 October, 2011 in collaboration with Wadhvani Centre for Entrepreneurship Development, Indian School of Business and Central University of Bihar at Central University of Bihar, Patna.
- Counseling Training in various Top Hospitals of New Delhi- Escorts Heart Institute, IHBAS, Apollo and AIIMS, as a requirement of P.G. Diploma in Counseling Psychology.
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REFERENCES-

- 1) **Prof. Nachiketa Tripathi** (PhD *Supervisor*)
Department of Humanities & Social Sciences
IIT Guwahati
Guwahati- 781 039
e-mail: nachi@iitg.ernet.in
Phone: 0361-258-2556

- 2) **Prof. Braj Bhushan**
Department of Humanities & Social Sciences
IIT Kanpur –Kanpur 208 016
Email- brajb@cub.ac.in
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- 3) **Prof. Arun K. Sinha**
Head, Department of Statistics
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