



CENTRAL UNIVERSITY OF SOUTH BIHAR

SH-7, Gaya Panchanpur Road, Village – Karhara, Post. Office – Fatehpur,
Gaya – 824236, (Bihar)

Central University of South Bihar Gaya invites Tender for “**Comprehensive Annual Maintenance Contract for IP PBX System**” as per “**Annexure -A**”.

The last date for submission of tender documents is **12/02/2025 till 4:00 PM** on the below mentioned address **by registered post / speed post /in drop box (Tender Box)**.

To,

The Registrar

Central University of South Bihar
NH-120, Gaya- Panchanpur Road,
Village- Karhara, Post- Fatehpur
P.S- Tekari, District- Gaya (Bihar) , PIN- 824 236
Email- registrar@cub.ac.in
Website – www.cusb.ac.in
CPP Portal web site: www.eprocure.gov.in/epublish/app
Contact-0631-2229519

Index for Tender Form

Sl. No.	Items	Details
1.	Tender Notice No.	CUSB/PSD/IT/CAMC-PBX/T/24/2024-25
2.	Tender Date	21/01/2025
3.	Name of work	Tender Document for CAMC for IP PBX System as per “Annexure -A” for CUSB.
4.	Tender Fee	Rs. 500/- (Rs. Five hundred only) in shape of DD (<i>non refundable</i>)
5.	Earnest Money Deposit	Rs. 5,000/- (Rs. Five thousand only) in shape of Demand Draft/BG/FDR drawn in favour of Central University of South Bihar, payable at Gaya from any scheduled Bank. (<i>Refundable</i>)
6.	Start of submission of Bids	21/01/2025
7.	Last date and time for Receipt of Bids	12/02/2025 till 04:00 PM
8.	Date and Time of opening of Bid	Shall be published on University website (www.cusb.ac.in)
9.	Place of opening of Bids	CUSB Permanent Campus Gaya

Bidders are requested to read the complete tender documents and visit the site to understand its locality, terrain, surrounding conditions etc. before submission of Bids. Queries related to tender may be send by the intended bidder at registrar@cub.ac.in, sol@cub.ac.in. For further information, visit University Website – (www.cusb.ac.in).

ELIGIBILITY CRITERIA

1. Please mention following details super scribed on the envelop
 - a) Tender Reference No. CUSB/PSD/IT/CAMC-PBX/T/24/2024-25 dated 21/01/2025.
 - b) Last date and time of submission of the Tender: 12/02/2025 till 04:00 PM
2. Tender cost Rs. 78,000/- (Rs. Seventy Eighty Thousand only).
3. Tender documents will be on **Two bid system** to examine the technical feasibility, financial credentials etc. and must be accompanied by the Tender Fee/ Bid Security Form/Earnest Money Deposit
4. The tender must be submitted in three separately sealed envelopes marked as “A”, “B”, & “C”. The language used shall be English. In case any information is given in foreign language, then translated (in English) copies of those pages must be enclosed, failing which the tender will be summarily rejected.
5. **ENVELOPE ‘A’ (Tender Fee & Earnest Money)**

The tender shall be accompanied with tender fee of ` 500/- (Five Hundred only) in the form of Demand Draft in **favour of Central University of South Bihar, Payable at Gaya**, failing which the tender will not be accepted. Tender must also be accompanied with earnest money of ` 5,000/- as mentioned, in the form of Demand Draft/Fixed Deposit/Bank Guarantee in **favour of Central University of South Bihar, payable at Gaya** issued by any Scheduled Bank
6. EMD is not required to be submitted by bidders who are exempted in terms of MSME, Govt. of India guidelines. However, they are required to furnish requisite valid certificate in this regard issued by the Competent Authority.
7. **ENVELOPE ‘B’ (Technical Bid Document)**

Tenderers should establish their credentials by giving valid documentary evidences of similar services as defined in this document to have been executed in India.
8. **Envelope ‘C’ (Financial Bid Document)**

The Envelope ‘C’ shall contain the tender documents and information related to the schedule of services quoting the rates etc. of the item pertaining to the Financial Bid on the Financial Bid document, issued by CUSB, along with the tender document.

Price Bid: The AMC rate quoted should be inclusive of all taxes.
9. All the three envelopes shall be submitted together in another big envelope sealed and super-scribing thereon Tender for Providing the **“CAMC Services for IP PBX System”**.
 - Envelope ‘A’ (Tender Fee & Earnest Money),
 - Envelope ‘B’ (Technical Bid Document), and
 - Envelope ‘C’ (Financial Bid Document), shall be in separate sealed envelopes, each marked as “Envelope ‘A’, Envelope ‘B’ and ‘Envelope ‘C’, respectively.

The envelope marked ‘Envelope ‘B’ of only those Tenderers shall be opened, whose earnest money & tender cost are placed in the ‘Envelope ‘A’ and found to be in order.
10. Sealed proposal should reach the office of the undersigned by Registered Post / Speed Post or by Hand (to be dropped in Tender Box). Any proposal received after the last date and time shall not be entertained.
11. Attested photocopies of the following documents :

- a) Copy of Income Tax return for the last 3 year.
 - b) Copy of GST/Sales Tax / VAT Assessment for the last 3 year.
 - c) Documentary evidence for the turnover average Rs. **3,00,000/- (Rs. Three Lakh Only)** of last three consecutive years .
12. List of at least three clients where the firm is on Annual Maintenance Contracts of IP PBX or similar jobs with their performance certificate and attested photocopies of AMC.
13. **Satisfactory work completion certificate of at least three client (Govt. Dept. / Central Universities / IIT / NIT or similar) must be submitted** of similar jobs.
14. Financial Bid shall only be opened for technically qualified bidders and L-1 bidder shall be decided on the basis of lowest rate.
15. The rate offered should be quoted **F.O.R CUSB Gaya Campus**.
16. Quotation should have validity of at least 90 days from the date of opening.
17. **Scope of Services (Comprehensive)**
- **Comprehensive Annual Maintenance** - Comprehensive service contract includes spare parts, labour, services, transportation and any job work to be done. It includes responsibility for up keeping the system in good and working conditions in all irrespective.
 - Contract services shall include providing routine maintenance services, maintenance services pertaining to complaints as and it must be resolve within 24-48 hrs. of complaint even by email.
 - Maintenance of the system includes supply and replacement of parts free of cost. The system parts replaced must be new and equivalent or higher in performance to the existing part. In event of obsolete and beyond repairable conditioning, items will be replaced by equivalent capacity at no extra cost.
 - During CAMC, in lieu of replacement of faulty parts with new one, faulty (dead) parts may be return back to service provider on his request.
 - The CAMC provider shall maintain a pool of various hardware spares / components as reserves to ensure issues to be resolved within time limit.
18. **General Term and Conditions for (Comprehensive)**
- (a) Contract includes routine corrective and preventive maintenance of the system and its peripherals as specified in the inventory of equipment to be covered under CAMC.
 - (b) Software installation, un-installation, configuration, virus removal, antivirus up-gradation and integrity maintenance to make the system / equipments network fully functional. For installing / upgrading software, the licensed software available in the University must be used.
 - (c) Preventive maintenance for the all system shall be done on quarterly basis which shall include external / internal cleaning of the system, running the diagnostics tools to determine the existing or likelihood faults and their removal.
 - (d) University may change the configuration of the system by way of adding / removing components as per the requirement, AMC provider shall continue to provide the service for the new configuration without any additional charge.

- (e) Repairing and maintenance work should not violate or infringe upon any patent, copyright of any other person / entity and confidentiality of the information in the computer system shall be maintained.
- (f) A health report should be maintained for all equipment under CAMC for each incident of malfunctioning, complaint lodging and solving.
- (g) Subcontracting of CAMC is not allowed.

19. Preventive Maintenance:-

- (a) The CAMC service provider shall carry out preventive maintenance regularly and shall plan the activities, in such a manner that maintenance is carried out for each equipment at least once in three months.
 - (b) A separate logbook should be maintained to record the preventive maintenance carried out on each category of equipment and got signed by University Computer Centre at the end of every month.
 - (c) The Schedule of preventive maintenance shall be as follows:
 - i. Cleaning of all equipment using dry vacuum air, brush soft muslin clothes.
 - ii. Running of test programmes to ensure quality print/data reliability.
 - iii. Checking of power supply source for proper grounding and safety of equipment.
 - iv. Ensuring that the covers, screws, switches etc. are firmly fastened in respect of each equipment.
 - v. Shifting of equipment as and when required.
 - vi. Running of diagnostic software for system performance.
 - (d) It shall be the responsibility of CAMC service provider to make all the equipment and peripherals are working satisfactorily till contract period and it must be hand over the systems in working condition. In case any damage/complaint is pending, it must be rectify or replace.
- 20.** The maintenance technician will attend the complaint and continue in office till the problem is resolved. No hit and trial method will be allowed while attending the complaint.
- 21.** Faulty parts will be replaced by similar make and model within **3 working days**.
- 22.** **The penalty Rs. 500/- per working day subject to a maximum of 5% of the CAMC cost per year for affected unit if service is not completed within stipulated period.**
- 23.** Payment shall be released on quarterly/half yearly basis after satisfactory report.
- 24.** The period of CAMC may be extended for further period of two years on mutual understating on existing terms & conditions and satisfactory performance Report each year.
- 25.** The bid documents are not transferrable and the seal and signature of the authorised official of firms must appear on all the papers and envelopes submitted.
- 26.** The quotation should be complete in all respects and duly signed wherever required. Incomplete and unsigned offer will not be accepted.
- 27.** The quotations are liable to be rejected if the fore going conditions are not complied with.
- 28.** All disputes are subject to exclusive jurisdiction of Competent Court and Forum in Gaya, India only.

29. The successful bidder shall furnish an unconditional **performance Bank Guarantee (PBG) for 10% of quoted value within** 21 days of receiving of Comprehensive Annual Maintenance Contract Agreement in the form of Bank Guarantee/Fixed Deposit/Demand Draft etc. The performance security should remain valid for a period of Sixty days beyond the date of completion of all contractual obligations including warranty which is refundable without any interest. In case, the contract is further extended beyond the initial period of one year, the Performance Security Bank Guarantee shall have to be renewed accordingly and its extension shall be communicated at the time of award of addendum of contract. **Earnest Money Deposit shall be refunded to the successful bidder on receipt of performance security.**
30. **Conditional bids shall not be considered and will be rejected summarily.**

Bidder Information
(Technical BID)

Following proforma should be filled in and duly signed by the firm and send alongwith the bid.

1.	Tender Ref. No.	CUSB/PSD/IT/CAMC-PBX/T/24/2024-25
	Tender date	21/01/2025
2.	Name of the Firm :	
3.	Postal Address of the Office of the Firm (Attach Proof)	
4.	Details of Demand Draft for Tender Fees in favour of Central University of South Bihar, Payable at Gaya (Non Refundable)	
	(i) Demand Draft No. :	
	(ii) Date of Issue :	
	(iii) Issuing Bank :	
	(iv) Amount :	
5.	Details of Demand Draft for EMD in favour of Central University of South Bihar, Payable at Gaya (Refundable).	
	(i) Demand Draft No. :	
	(ii) Date of Issue :	
	(iii) Issuing Bank :	
	(iv) Amount :	
6.	<u>Contact Information :</u>	
	(a) Name of the contact person :	
	(b) Telephone Number :	
	(c) Mobile Number :	
	(d) Fax Number :	
	(e) E-Mail :	
	(f) Website address, if any :	
7.	Kind of Firm	
	Name and address of Directors/Managing Directors/Proprietor/Partners	

8.	Whether you are income tax payee? If yes, please submit a copy of Income tax return filed for last three consecutive years.	(i) 2023-24 (ii) 2022-23 (iii) 2021-22
9.	(a) Your Permanent Account No. (PAN): (b) Your Goods and Service Tax (GST) No. enclosed)	(Certified copy)
10.	<p>Bank Details</p> <p>(a) Name of the Bank :</p> <p>(b) Address :</p> <p>(c) Bank Account No. :</p> <p>(d) Name of the Account holder :</p> <p>(e) IFSC code :</p> <p>(f) MICR code :</p> <p>(g) Date of opening of Account :</p> <p>(h) Type of Account (Saving / Current):</p>	
11.	<p>Are you a distributor/dealer/stockiest/executive/Service provider/preferred agent of the manufacturer (Please tick)</p> <p>If so, please submit the most recent authority letters issued by the manufacturer.</p>	
12.	<p>Annual Turnover of the firm FOR THE LAST 3 CONSECUTIVE FINANCIAL YEARS :</p> <p>(a) 2023-24 :</p> <p>(b) 2022-23 :</p> <p>(c) 2021-22 :</p> <p>Please attach audited copy of Balance Sheet/Turnover Certificate issued by Chartered Account if applicable.</p>	
13.	<p>Have your firm ever been debarred / blacklisted for doing business from any Government Organization? If No, Please furnish an affidavit raised on non – judicial stamp paper of ` 100 (Rupees hundred Only)</p>	

Declarations

1. I/We _____
(Names of/Proprietors or Directors) do hereby declare that the entries made in this application form are true to the best of my/our knowledge and belief.
2. I/We also undertake the responsibility to communicate all subsequent changes in the constitution or working of firm, affecting the accuracy of the facts, stated above.
3. I/We accept all terms & conditions of the tender.

Place :

Date :

Signature of Partner/Proprietor/Director

(Seal of the Firm)

Client Details

To,
The Registrar
Central University of South Bihar
SH-7, Gaya Panchanpur Road,
Village – Karhara, Post. Office – Fatehpur,
Gaya – 824236, (Bihar)

Sir/Madam,

Sub:- Comprehensive Annual Maintenance Contract for IP PBX System.

I /We hereby mention following list of our clients which mention 5 or more Rate Contracts with the Govt. Organization / Central Universities in the past three years for the similar items. Copies of such rate contracts must be enclosed with the offer.

S.No.	Name of the Client	Purchase Rate Details	Order/ Contract	Amount of Order (₹)
1				
2				
3				

Yours faithfully

(Signature of the Bidder)

Name

Designation

Seal

Date

Address:

Enclosure : As above

Check List

We hereby declare that the following requirements have been fulfilled by us –

Sl. No.	Particulars	Yes/No	Page No.
1.	List of at least three clients where the firm is on Comprehensive Annual Maintenance Contract with their performance certificated and attested photocopies of CAMC of similar jobs.		
2.	Documentary evidence for the average turnover of Rs. 3 Lakh of last three consecutive years along with copy of the balance sheet.		
3.	Demand Draft of ` 500/- (in case tender form downloaded from Website) <i>in favour of “Central University of South Bihar, Payable at Gaya.</i>		
4.	Earnest Money Deposit (EMD) amount Rs. 5,000/- (Rupees Twenty Five Thousand Only) to be submitted along with the Proposal in form of Demand Draft in favour of <i>“Central University of South Bihar”, Payable at Gaya.</i>		
5.	Copy of Small Scale Unit/ MSME/ NSIC Registration under relevant items (if registered) for waiving of EMD.		
6.	Registration Certificate of Central Excise, wherever applicable.		
7.	Registration Certificate of GST.		
8.	Copy of Income Tax Returns for 3 years.		
9.	Copy of PAN Card		
10.	Copy of ITR for last 03 years		
11.	Non-blacklisting Certificate		

Every page of the tender documents and the enclosed copies of the certificates must be signed with seal.

We hereby agree that in the absence of any of the above documents / information, the Proposal may be summarily rejected without making any further reference to us.

Date:

Signature with seal

Draft MOU

MEMORANDUM OF UNDERSTANDING BETWEEN CENTRAL UNIVERSITY OF SOUTH BIHAR, GAYA AND

Whereas, the Central University of South Bihar published an open Tender vide **CUSB/PSD/IT/CAMC-PBX/T/24/2024-25, dated: 21/01/2025** for Comprehensive Annual Maintenance Contract Services for CAMC for IP PBX System”

And whereas, the **Central University of South Bihar** also uploaded the said Tender on the University website (www.cusb.ac.in) as well as CPP Portal www.eprocure.gov.in/epublish/app with last date of submission as **12/02/2025 till 4 PM.**

And whereas, **Vendor Name** duly submitted their proposal accepting all the Terms and Conditions of the bid documents as published by the University as mentioned above.

And Now, thereof this Memorandum of Understanding, hereinafter referred as MOU signed between **Central University of South Bihar**, hereinafter called **CUSB** (represented by the Registrar, Central University of South Bihar, Gaya) on the one part and **M/s** (**Vendor**) **Address,**(represented by) on the other part, on this day ofat Gaya, and has been made effective from the date of issue of Work order vide University letter no. **CUSB/PSD/IT/CAMC-PBX/T/24/2024-25/.....**, dated ____/____/2025..

Whereas, **Vendor M/s** has agreed to Comprehensive Annual Maintenance Contract Services **IP PBX System”** and accordingly now therefore, it is agreed between the two parties the following:

1. Scope of Services

- **Comprehensive Annual Maintenance** - Comprehensive service contract includes spare parts, labour, services, transportation and any job work to be done. It includes responsibility for up keeping the system in good and working conditions in all irrespctive.

Contract services shall include providing routine maintenance services, maintenance services pertaining to complaints as and it must be resolve within 24-48 hrs. of complaint even by email.

- Maintenance of the system includes supply and replacement of parts free of cost. The system parts replaced must be new and equivalent or higher in performance to the existing part. In event of obsolete and beyond repairable conditioning, items will be replaced by equivalent capacity at no extra cost.
- During CAMC, in lieu of replacement of faulty parts with new one, faulty (dead) parts may be return back to service provider on his request.

The CAMC provider shall maintain a pool of various hardware spares / components as reserves to ensure issues to be resolved within time limit.

- 2.** Even if no call is made by any of our offices covered under CAMC, the firm is required to undertake preventive maintenance by checking all the equipments at least

once in every two months and servicing in every three months and confirm that the systems are in the best working conditions.

3. Rates & Price

The payment for CAMC or parts will be made as per approved rate as per offer rate.

Payment would be done on quarterly/half yearly basis after submission of bill in triplicates with supporting the Visits reports duly signed and verified by IT Department also.

4. The successful bidder has to depute **one maintenance technician** to resolve the issue arises during **all working days from 9:00 am to 6.00 pm. Technician is liable to work on holidays (If so required)**. This shall be inclusive in the tender value (Financial Bid).

5. Confidentiality

- a) The parties hereby undertake to each other to keep confidential all information (written, including without limitation information contained in electronic format, or oral) concerning the business and affairs of the other that it shall have obtained or received from the other party.
- b) The parties hereby undertake to each other to use the confidential information solely in connection with the implementation of this Agreement and not for its own or the benefit of any third party.

6. Performance Security Deposit

- a) Earnest Money Deposit by the Agency shall be considered as Security Deposit Money. The Performance Guarantee will have to be valid up to sixty days (60 days) beyond the expiry of the contract. The Demand Draft submitted as EMD may be adjusted against performance security deposit.
- b) The security money so deposited by the agency shall be retained by the University till completion of the contract and shall be released thereafter on claim, subject to adjustment if any, by the University arising out of terms and conditions pertaining to the tender.

7. Validity of the Contract

The contract shall be valid for a **period of one year with effect from date of issuance Letter of Award** and on satisfactory performance it may be extended for another two years at the same rate, terms & conditions on mutual consent.

8. Other Terms & Conditions

- a) Units taken out of the office premises for service at the workshop shall be returned at the earliest and in any case, within seven day time and in case more time is required, permission shall be obtained in writing from the Central University of South Bihar.
- b) Parallel rate contract for similar items can be placed at any time during the period of the CAMC.
- c) All service request/ calls for repair work must be attended within 48 hours of the complaint being lodged with the CAMC Provider. If the CAMC provider firm failed to attend the calls within 24-48 hours, this office reserves the right to get the work done by other firms and deduct such expenses from the CAMC charges. In the case of exceptional and repeated delays, poor services, fault, break down, etc. this office

reserves the right to deduct such costs as deemed to be necessary by way of damages and may also cancel the CAMC unilaterally.

- d) At the end of period / termination of CAMC, the contractor shall demonstrate satisfactory testing and operation of the entire system.
- e) Details of equipment to be covered under CAMC along with the location of Installation and Approved rates are given in **Financial Bid**.
- f) Income Tax in any shall be deducted from the second party's bills.
- g) Any term and condition of floated tender document which is not included in this agreement will be the part of contract and binding for both of the parties.

9. Termination of Contract

Post award of the contract, it can be terminated in any of the following contingencies:-

- a) On the expiry of the contract period, without any notice.

OR

- b) On giving thirty days' notice at any time during the currency of services, by either of the University or service provider.

OR

- c) Provided that during the notice period for termination of contract, in the situation contemplated above, the contracted agency shall keep on discharging his duties as before till the expiry of notice period.

OR

- d) By the University without any notice, if the second party violates any of the above terms and condition of the contract.

10. Billing and Payment

- a) The second party has to submit the complete bill quarterly/half yearly with all the supporting papers like call reports, service report etc. till 10th of the next month. The payment will be made after due verification within 30 days of submission of complete bill.
- b) Necessary deductions like GST/TDS/VAT etc. will be done at source as applicable under various acts.

- 11. The penalty ` 500/- per working day subject to a maximum of 5% of the CAMC cost per year for affected unit if service is not completed within stipulated period.

12. Preventive Maintenance

- a) The CAMC service provider shall carry out preventive maintenance regularly and shall plan the activities, in such a manner that maintenance is carried out for each equipment at least once in three months.
- b) A separate logbook should be maintained to recorded the preventive maintenance carried out on each category of equipment and got signed by University Computer Centre at the end of every month.
- c) The Schedule of preventive maintenance shall be as follows:
 - i. Cleaning of all equipment using dry vacuum air, brush soft muslin clothes.
 - ii. Running of test programmes to ensure quality print/data reliability.
 - iii. Checking of power supply source for proper grounding and safety of equipment.

- iv. Ensuring that the covers, screws, switches etc. are firmly fastened in respect of each equipment.
 - v. Shifting of equipment as and when required.
 - vi. Running of diagnostic software for system performance.
- d) It shall be the responsibility of CAMC service provider to make all the computers and peripherals are working satisfactorily till contract period and it must be hand over the systems in working condition. In case any damage/complaint is pending, it must be rectify or replace.

13. Resolution of Disputes

- a) The Vice-Chancellor shall have the authority to interpret any of the clauses, whose decision shall be final.
- b) Any disputes arise out of this contract shall be within the jurisdiction of Gaya.

We the above said Parties have signed this Deed of Agreement, after duly understanding the contents of this Deed on the date and place mentioned above.

(For Vendor)

(For Central University of South Bihar)

Signature/Seal

Signature/Seal

Witness:
Signature with Date:

Witness:
Signature with Date:

Name:
Mobile No.:
Address:

Name:
Mobile No.:
Address:

VENDOR DETAILS FORM

1.	Do you have a PFMS Unique ID (please tick)	NO	YES	UID No.-
2.	Name of the Firm			
3.	Address with City Name & Pin Code			
4.	Contact No.			
5.	Email ID			
6.	GST No. (Yes / No)	GST No. -		
		If YES, a copy of GST CERTIFICATE must be attached.	If NO, duly signed/sealed attached DECLARATION OF GST NON-ENROLMENT must be submitted.	
7.	PAN No.			
8.	TIN No.			
9.	ADHAR No.			
10.	Name of the Contact Person With Mobile No. & E-mail ID	Name :		
		Mobile :	E-mail ID :	
11.	Bank Account Details			
	Beneficiary Name			
	Bank Name & Branch			
	Bank Account Number			
	IFSC Code			
	MICR Code			
	Type of Bank Account	Saving Account	Current Account	Cash Credit
Telephone no. and E-mail of Bank Branch	Telephone			
	Email ID			
12.	Vendor Type (please tick)	Manufacturer	Distributor	Reseller
		Service Provider	Stockiest	Indian Agency

Signature of Vendor with Seal

Name: _____

Date: _____

DECLARATION OF GST NON-ENROLMENT

DECLARATION OF GST NON-ENROLMENT

Dear Sir/Madam,

Sub: Declaration of non-requirement of registration under the Central/State/UT/Integrated Goods and Services Tax Act, 2017

I/We.....(*Name of the service provider/business entity*), do hereby declare that I/we am/are not registered under the Goods and Services Tax Act, 2017 as (*select and fill below for the relevant reason*)

-I/We deal in/supply the category of goods or services

.....(*Describe the nature of the services/goods*) which are exempted under the Goods and Service Tax Act, 2017.

-I/We have the annual aggregate turnover below the taxable limit as specified under the Goods and Services Tax Act, 2017.

-I/We are yet to register ourselves under the Goods and Services Tax Act, 2017.

I/We hereby also confirm that if anytime during any financial year I/we decide or require or become liable to register under the GST, I/we undertake to provide all the requisite documents and information.

I/We request you to consider this communication as a declaration for not requiring to be registered under the Goods and Service Tax Act, 2017.

I/We hereby also confirm that(*Name of the service recipient*) shall not be liable for any loss accrued to me/us, due to any registration default with the GST.

Signature of Authorised Signatory:

Name of the Authorised Signatory:

Name of Business:

Date:

Stamp/Seal of the business entity:

Details of Equipment under CAMC

Sr. No.	Make	Quantity
1.	Mitel Terminal Interfaces Card 32FXS (20351423) – H/W	5 Nos.
2.	Mitel System Module 2 DSPX Resources (20351208)	2 Nos.
3.	Mitel 6940 IP Phone (50006770)	1 Nos.
4.	Mitel Terminal interfaces Card 16FXS-H/W	2 Nos.
5.	Mitel Trunk Interfaces Card 4FXO (20351354)-H/W	1 Nos.
6.	Mitel Trunk Interfaces Card ISDN2PRI (20350863) – H/W	1 Nos.
7.	Mitel Aux. Power Supply Unit Mitel470-H/W (20351212)	1 Nos.
8.	Mitel Aux. Power Supply Unit Mitel 470-H/W (20351218)	1 Nos.
9.	Mitel Basic System Mitel 470 (20350841)-H/W	2 Nos.
10.	Dinstar (UC2000-VE-4T) 4 Port Volte GSM Gateway	1 Nos.
11.	CUBE Call Billing Software	1 Nos.

FINANCIAL BID PROFORMA

Tender Notice No.: CUSB/PSD/IT/CAMC-PBX/T/24/2024-25, Dated: 21/01/2025

Subject: “Comprehensive Annual Maintenance Contract for IP PBX System”

Name of the Bidder: _____

Sr. No.	Make	Quantity	CAMC per unit (Rs)	GST @	Total Amount including GST (₹)
1.	Mitel Terminal Interfaces Card 32FXS (20351423) – H/W	5 Nos.			
2.	Mitel System Module 2 DSPX Resources (20351208)	2 Nos.			
3.	Mitel 6940 IP Phone (50006770)	1 Nos.			
4.	Mitel Terminal interfaces Card 16FXS-H/W	2 Nos.			
5.	Mitel Trunk Interfaces Card 4FXO (20351354)-H/W	1 Nos.			
6.	Mitel Trunk Interfaces Card ISDN2PRI (20350863) – H/W	1 Nos.			
7.	Mitel Aux. Power Supply Unit Mitel470-H/W (20351212)	1 Nos.			
8.	Mitel Aux. Power Supply Unit Mitel 470-H/W (20351218)	1 Nos.			
9.	Mitel Basic System Mitel 470 (20350841)-H/W	2 Nos.			
10.	Dinstar (UC2000-VE-4T) 4 Port Volte GSM Gateway	1 Nos.			
11.	CUBE Call Billing Software	1 Nos.			
Grand Total (₹) inclusive of GST					
Amount in words (₹)					
.....)					

- **No overwriting or using of fluid is permitted. If used, it will be rejected.**
- **No other charges than quoted price shall be paid extra.**

Date:

Signature _____

Name: _____

Designation & seal